



2017 Member

**CUELLAR ARQUITECTURA
DEL MARMOL SL**

Member # 4422 - Since 4/13/2015

MIA+BSI Code of Ethics

As a 2017 Member of MIA+BSI

CUELLAR ARQUITECTURA DEL MARMOL SL

Member # 4422 - Since 4/13/2015

believes and affirms that:

The fabrication and installation of dimension-cut natural stone should meet MIA+BSI and other industry standards as articulated in the MIA+BSI *Dimension Stone Design Manual* and other technical publications, along with courteous and professional customer service. To achieve these goals, we pledge adherence to the following principles and policies:

- Our primary objective is a satisfied and happy customer, be it a homeowner, a building owner, or a design professional.
- We will maintain and conduct business in accordance with fair and honorable standards of competition.
- Honesty, integrity, quality, and professionalism guide our firm's business philosophy.
- High standards of health, safety, and product quality will be incorporated into every installation.

- We shall deal fairly with customers, as well as with our employees, our subcontractors, and our suppliers.
- We encourage research to develop new materials, techniques, tools, and equipment, as well as improved methods of stone fabrication and installation.
- We pledge to assist in the education and product knowledge of our firm's clients and customers (builders, kitchen & bath dealers, architects, designers, and homeowners) before, during, and after installation.
- We shall strive to promote a spirit of cooperation within the industry.

We assume these responsibilities freely and solemnly, mindful that they are continuing conditions to, and part of our obligation as, members of MIA+BSI.



Jon Lancto
2017 President
Marble Institute of America



Daniel G. Wood
2017 President
Building Stone Institute

Our firm agrees to promote, support, and abide by the MIA+BSI Code of Ethics.